



- The Haven Decompression™ product line is manufactured and sold by Haven Medical, a division of Haven Innovation Inc., is warranted to be free from defects in material and workmanship (except upholstery) for a period of 12 months from the date of shipment.
- The Haven Decompression™ warranty may be upgraded to a Limited Lifetime Warranty covering all motors & drive systems for an additional upgrade fee at the time of purchase. A Lifetime will be defined as five years from the date of manufacture.
- This warranty is only for the benefit of the original purchaser and is non-transferable.
- If any part should fail to conform to this agreement or to any warranty outlined herein, Purchaser's remedies shall be limited to the repair or replacement, at the company's option, of the non-conforming part by our service department or a trained technician from our service department. Any repairs made by outside organizations without prior authorization from Haven Medical will null and void all warranty agreements. Purchaser shall report any defective part or other problem to the company or dealer for service scheduling. By signing the purchase agreement, the Purchaser acknowledges that all sales are final.
- It is the purchaser's responsibility to maintain proper maintenance of the instrument, as outlined in the owner's manual.
- The purchaser shall be solely responsible for the use and application of the product notwithstanding whether such use or application has been consented to or approved by the company.
- Defective conditions caused by misuse, abuse, force majeure, accidents, abnormal use or stress, defective electrical installation, uncontrolled electrical current, modifications, alterations, or any other matter unrelated to Haven Medical and beyond its reasonable control are not covered.
- The warranties set forth above are exclusive and in lieu of all warranties, whether oral or written, expressed or implied, including where allowed by law, any implied warranty or merchantability or fitness for a particular purpose. In no event shall Haven Medical be responsible for incidental or consequential damage resulting from any breach of warranty, including but not limited to loss of revenue, lost profits, loss of use, down time, damage to or replacement of equipment or property.

For repair concerns, please visit: <https://havenmedicalinstruments.com/servicerepair/> and submit a service ticket for consideration by a Haven Medical Service Engineer.

